

Water Sector ADR Panel

Meeting 38

at Water UK 36 Broadway, London SW1H 0BH

[Thursday 16 January at 2.00pm](#)

AGENDA

Present: Sandra Webber (Chair) Louise Beardmore Susan Bradford Joe Brownless Claire Forbes Daksha Piparia Sir Tony Redmond		
In attendance: Shona Flood (Sec) Item 3: Helen Brown Debra Hughes Dan Park Apologies		
Item	Title	Who
1.	Approval of minutes of panel meeting on 27 November 2019 (attached)	All
2.	Standing items: a. the service provider's monthly report b. anonymised decisions c. customer satisfaction data – quarterly only	All
3.	Tender interviews: TGS join meeting at 2:15pm 2:30 – 3:30pm: CEDR 3:45 – 4:45pm: DRO	All
4.	AOB	