

Water Sector ADR Panel

Meeting 40

Via conference call due to Corvid 19 restrictions

[Thursday 2nd April 2020 at 2.00pm](#)

AGENDA

Present: Sandra Webber (Chair) Louise Beardmore Susan Bradford Joe Brownless Claire Forbes Daksha Piparia Sir Tony Redmond		
In attendance: Shona Flood (Sec) Kate Raybould Apologies		
Item	Title	Who
1.	Approval of Notes of a meeting on 27 November 2019 and minutes of panel meeting on 16 January 2020	All
2.	Company Secretarial update	KR
3.	Standing items: a. the service provider's monthly report b. anonymised decisions c. customer satisfaction data	All
4.	Tender programme update and Covid 19	SF
5.	Update on website and 8 week deadline	SF
6.	End to End Review	SW
7.	Update on NHH trial	SF
8.	Annual report: to agree format	All
9.	To agree a publication policy	SW
10.	AOB: .1 to agree re-appointment of Ms Piparia	All